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Organization Information

Organization Address and Contact Information

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Organization Type and Additional Attributes

Organization Type:	Hospital
For-Profit Status:	Not-For-Profit
DHCFP ID:	Not Specified
Health System:	Not Specified
Community Health Network Area (CHNA):	Alliance for Community Health (Boston/Chelsea/Revere/Winthrop)(CHNA 19)
Regional Center for Healthy Communities (RCHC):	6
Regions Served:	All Massachusetts

CB Mission

Community Benefits Mission Statement

As a major pediatric referral center, Children's mission is to provide the highest quality health care. It is also the hospital's community benefits mission to enhance the health and well-being of the children and families in our local community.

The community mission has four-parts:

- *focusing on community health
- *supporting essential community partners
- *advocating for change
- *serving as a safety net

Please visit childrenshospital.org/communitybenefits for information on our community mission.

Target Populations

Name of Target Population	Basis for Selection
Low-income children in Massachusetts	Community need, existing community resources for Children's to leverage, and Children's expertise
Special needs children in Massachusetts	Community need, existing community resources for Children's to leverage, and Children's expertise
Children and families in Boston neighborhoods	Community need, existing community resources for Children's to leverage, and Children's expertise

Publication of Target Populations

Not Specified

Hospital/HMO Web Page Publicizing Target Pop.

childrenshospital.org/communitybenefits

Key Accomplishments of Reporting Year

Below are a few key accomplishments in community programs during FY10:

- The Community Asthma Initiative (CAI) enrolled 185 patients in FY 10. CAI has significantly reduced emergency department visits by 62%, hospitalizations by 82%, and missed school days of patients by 40% as well as missed work days for caregivers by 47%.
- Through the Children's Hospital Neighborhood Partnerships Program (CHNP), over 700 students have received case management support. The CHNP team has responded to 100 crisis incidents in schools and provided 118 students with therapy sessions. 1,891 students participated in CHNP prevention activities in the schools. 89% of the student who participated learned something new from these prevention activities. In addition, over 290 school staff members have participated in CHNP training workshops. After these workshops 95% of participants were satisfied with the quality of CHNP's services.
- The Advocating Success for Kids (ASK) program served 394 children in FY10. Over 680 on-site consultations were provided in 263 schools. In addition, 394 parents were educated about behavioral and/or developmental issues impacting their children. 79% of parents were satisfied or very satisfied with their ASK experience.
- Through the Fitness in the City program (FIC), over 700 children were reached through fitness and nutrition programs in 11 community health centers. The majority of patients in the program (60%) decreased or maintained their Body Mass Index (BMI). A total of 245 scholarships were provided to FIC patients for Body By Brandy Kidz Gym, Go Kids Gym and YMCAs.
- The Jamaica Plain Violence Intervention and Prevention Collaborative (JP VIP) responded to 44 trauma situations in the community in FY10. Over 188 individuals completed the Online Advocate (TOA), a web-based social problems screening and referral tool particularly useful to families who are in need of resources and referrals that address socioeconomic issues. In addition, over 141 community residents participated in trauma training.
- Healthy Kids, Healthy Futures, a partnership between Children's Hospital Boston, the Boston Red Sox and Northeastern University, helps to prevent obesity in young children. Over 70 Head Start staff participated in training or activities in FY 10. Through Open Gym sessions, over 250 children and 170 parents participated in physical activities.
- With support and technical assistance from Children's, 10 Boston community health centers are now measuring and tracking quality improvement measures.

For more information on any of the above programs, visit childrenshospital.org/commmunitybenefits

Plans for Next Reporting Year

Below are key highlights of Children's plans for its programs during FY11.

- The Community Asthma Initiative (CAI) will continue its focus on working with Medicaid to implement a pilot global/bundle payment program, so more children can benefit from comprehensive care management.
- Fitness in the City (FIC) will develop a plan to better address the challenge of staff transitions at community health centers.

-Advocating Success for Kids (ASK) will continue providing services and work to improve its data collection practices.

-The Children's Hospital Neighborhood Partnerships (CHNP) program will focus on building capacity in its partner Boston school sites including working to develop and implement a standard curriculum across the schools.

-Children's will continue to work with its 10 affiliated community health centers to improve reporting on their quality improvement measures.

Community Benefits Process

Community Benefits Leadership/Team

The Board of Trustees is the governing body for Children's Hospital Boston. It provides oversight and guidance to the hospital leadership team and supports the implementation of each of the hospital's mission areas, including the community mission. The Board is ultimately responsible for the successful operation and financial viability of the hospital and has final authority over the operations of the hospital.

In 2006, the Board of Trustees established a standing committee to oversee the hospital's community mission. The charge of the Board Committee for Community Service is to:

- review and recommend to the Board a community strategy
- serve as a resource and source of expertise to hospital staff
- monitor outcomes for community programs
- serve as ambassadors for the hospital in the community.

In addition to hospital trustees, the Board Committee membership includes representatives from the hospital's Community Advisory Board (CAB), the Martha Eliot Health Center Community Advisory Board as well as other community leaders.

The CAB advises and provides feedback to the Office of Child Advocacy (OCA). CAB members represent a wide range of cultures, neighborhoods, and constituencies, CAB members are knowledgeable about the challenges facing Boston children and families, as well as about health and social service programming and organizations in the city that are important partners for the hospital.

For a list of the leadership team including Board Committee for Community Service and Community Advisory Board members, visit childrenshospital.org/communitybenefits

Under the direction of the Vice President for Child Advocacy, the OCA team, which consists of 11-staff members, is charged with developing and implementing the strategy to pursue the hospital's community mission. In this role, OCA serves a variety of core functions: identifying health focus areas through overseeing and completing a comprehensive community needs assessment process; providing technical assistance (program planning, evaluation, communications, and advocacy) to hospital staff who manage the institution's community health programs, initiating public policy efforts; and facilitating partnerships and relationships with other community organizations. The Vice President is a member of Children's senior management team and reports to the hospital's chief administrative office. She also meets on a monthly basis with the both the hospital's chief executive officer and president.

Community Benefits Team Meetings

Children's Office of Child Advocacy (OCA) is charged with coordinating, implementing, and reporting on the hospital's community mission. The OCA conducts a formal needs assessment every three years and supplements that with ongoing community input. Based on the results of these formal and informal needs assessments, OCA develops a community benefits plan based on the leading health needs of children, expertise from the hospital's clinical staff, as well as feedback from partners and the hospital's Community Advisory Board and the Martha Eliot Health Center Community Advisory Board.

OCA convenes providers and staff working on community health initiatives with the goal of bringing together the hospital's collective clinical expertise. These planning teams meet on a regular basis to review data on community health needs, assess community initiatives, and oversee the development and implementation of the hospital's community initiatives. The planning teams, in partnership with the community, develop comprehensive program plans to address a particular health need. These program plans are presented to the Board Committee for Community Service (meetings are quarterly) and the Community Advisory Board (meetings are quarterly), as well as shared and discussed with key community partners for review and further input.

The hospital's Community Connections Team (CCT), which includes staff members from the OCA, Public Affairs and Marketing, Human Resources and Nursing, utilizes the expertise and resources from these areas to focus on how the hospital can further support community efforts and partners such as the Boston Public Schools and our health center, the Martha Eliot.

Community Partners

Children's has a comprehensive strategy for supporting and working with community partners. Through its various partnerships, the hospital seeks to leverage its resources to be a good neighbor, health partner, and civic leader. The hospital's community partnerships are focused on improving the infrastructure of organizations that care for children and families in the city, and supporting community partners to make Boston a better place for children and families. These supportive partnerships with community health centers, schools, community organizations, and city-sponsored initiatives include: programs in the hospital's core commitment health areas and other areas aimed at improving child health more broadly; support for the city's infrastructure for the delivery of health and social services; employment and workforce development; and acknowledging and acting on the hospital's civic role and responsibilities.

Below is a list organizations that Children's has key partnerships or close relationships with:

Audobon Circle Neighborhood Association
Boston Alliance for Community Health
Boston Public Health Commission
Boston Public Schools
Boston community health centers (11 affiliated health centers including the Martha Eliot Health Center)
Bromley Heath Tenant Management Corporation
Countdown to Kindergarten
Fenway Civic Association
Fenway Community Development Corporation
Healthy Kids, Healthy Futures (key partners Boston Red Sox and Northeastern University)
Hyde Square Task Force
JP Coalition/Tree of Life/Arbol de Vida
JP Health Planning Committee
Mission Hill Youth Collaborative
Roxbury Boy and Girls Club
Roxbury Community Alliance for Health
Sociedad Latina
Thrive in 5

Community Health Needs Assessment

Date Last Assessment Completed and Current Status

Every three years, Children's Office of Child Advocacy conducts a community assessment study to review community resources, assets, and challenges and develop an action plan to better respond to program, provider, and resident concerns in order to promote wellness in vulnerable populations and reduce health care disparities. Similar to previous years, in 2009, Children's undertook a community assessment study to ensure that it was addressing the most pressing health concerns across Boston and its four priority communities—Roxbury, Mission Hill, Fenway, and Jamaica Plain.

Children's strongly believes in and implements a robust and comprehensive process for assessing community needs on a regular basis. The hospital utilizes an approach that "takes the pulse" of the community to discover what local health and health-related issues are most important. To that end, Children's uses both formal and informal methods to listen and learn from the community.

In June 2009, Children's contracted Health Resources in Action (HRIA), a non-profit public health organization in Boston, to conduct its community health assessment study. This report describes the process and findings from this effort. The community assessment study was undertaken to achieve the following goals:

- To identify met and unmet health needs
- To advance Children's community benefit mission and fulfill the Attorney General's community benefit mandate
- To enhance community engagement and collaborative efforts for future program planning
- To provide Children's with strategic recommendations for future community programming and partnerships

The study engaged stakeholders, organizations, and residents in the assessment process and utilized a mixed method approach to gathering data. Over a four-month data collection process, HRIA—in collaboration with Children's—conducted focus groups and interviews with community stakeholders, parents, and youth, analyzed existing quantitative data on neighborhood health, social, and economic indicators, compiled information on existing community programs and resources in its four priority neighborhoods (Roxbury, Mission Hill, Fenway, and Jamaica Plain), and reviewed findings from the published literature on community health programs in key health areas (obesity, asthma, mental health, and injury prevention). The findings provided a comprehensive view of the needs and resources across Boston and within Children's priority communities, so that Children's could implement programs that provided coordinated care and influenced social and systemic change in the community.

For a complete copy of the assessment, please visit childrenshospital.org/communitybenefits or contact Christine Healey at christine.healey@childrens.harvard.edu.

The following is a brief overview of some key findings that emerged from this research:

Community Social and Economic Context

- Children's priority neighborhoods of Roxbury, Mission Hill, Fenway, and Jamaica Plain collectively comprise 22% of Boston's overall population.
 - o Among these, the Roxbury/Mission Hill communities have the youngest population; more than a quarter of their residents (27%) are less than 15 years of age (compared to 16% city-wide). In contrast, older adolescents and young adults (ages 15-34) constitute the overwhelming majority (81%) of Fenway residents, with less than 3% under age 15. The age distribution in Jamaica Plain more closely mirrors the city-wide average: children under 15 years of age comprise 14% of Jamaica Plain's population.
- The distribution of people of color and various ethnic backgrounds differs dramatically across the four neighborhoods. Many parents, youth, and stakeholders pointed to this diversity as providing "cultural richness" in their communities. The voice and presence of cultural and faith-based groups were seen as sources of strength in these neighborhoods.
- Many parents, youth, and families in these neighborhoods live within challenging social and economic circumstances. Poverty rates are higher and violent crime is more ubiquitous in Children's priority communities.
- Although widespread across Boston's inner city neighborhoods, the burden of poverty is disproportionately borne by children, particularly those living in female-headed households. Almost one-third (31%) of Boston's children lived in households whose income fell below the federal poverty level in 2007. Over half of households headed by women who had children under age five were living in poverty.
- Safety concerns were prominent among focus group participants and were consistently highlighted in stakeholder interviews.
 - o Several participants noted gangs, weapons, and increasing crime as key threats in these communities. Others referenced the lack of safety, security, and safe walking areas. Secondary data sources show that fewer than half of all Boston residents felt their neighborhood was very safe. An even lower proportion of residents in Mattapan, North Dorchester, and Roxbury (22%) described their neighborhoods as very safe.

Community Health Issues

-Childhood obesity was the most concerning health issue cited by stakeholders, parents, and youth engaged in this research, and epidemiological data on the prevalence of this outcome supports their concern (e.g., in 2007, 33% of Boston high school students were considered either overweight or obese.)

Environmental barriers such as lack of safe outdoor play space, yards, and playgrounds and limited access to fresh fruits and vegetables and other healthy foods were noted as significant challenges to obesity prevention efforts.

-Asthma was also a significant issue of concern in these communities, especially for the youngest residents. Pollution, second-hand smoke, and other environmental triggers in the home were considered major contributing factors to this issue.

Asthma affects numerous high school students in Boston, as 13% reported currently having asthma in 2007. The rate of asthma hospitalizations for young Black children was at least three times greater than the rates for White and Asian children.

-Mental health issues among youth were considered a significant health concern in these communities. Not only did children and adolescents deal with depression, but the experience of violence in all its forms (domestic violence, dating violence, and trauma from living in violent surroundings) contributed to many mental health problems.

In 2007, female Boston public high school students (31%) were more likely than males (31% vs. 21%) to report depressive symptoms and also to have seriously considered attempting suicide (14% vs. 7%).

Injuries associated with violence concerned stakeholders, parents, and youth to a greater extent than unintentional injuries. The data supports the prevalence of violence among Boston teens as well. In 2007, the highest rate of nonfatal assault-related gunshot and stabbing injuries occurred among those ages 15-19 (over three times the rate for Boston overall).

-Alcohol, tobacco, and other drugs were discussed in nearly every focus group, as substance abuse was viewed as a key issue related to violence and other neighborhood ills. The issues of sexual health and teen pregnancy were brought up by parents, youth and in stakeholder interviews.

-Fragmentation of the health care system, the challenges of navigating the system, and inconsistent care (including lack of a medical home) were named by stakeholders as the top barriers for many residents in Children's priority communities. Other obstacles: lack of knowledge of health and developmental issues; poverty resulting in competing priorities/basic needs; language/cultural issues; and logistics related to transportation and scheduling.

-Parents and stakeholders considered oral health to be an important community health problem among pre-adolescent children, as well as access to and availability of dental care.

Regular review of community health needs

On an annual basis, Children's conducts ongoing yet less formal means of assessment regarding community health programs. The hospital regularly reviews public health data, participates in community forums, and gains feedback from patients and families.

The Office of Child Advocacy (OCA) encourages community engagement and gains feedback in several ways. Programmatically, the hospital's partners—from community health centers to government agencies, from schools to community-based organizations—play a large role in the development and execution of community health programming. The hospital has focused its efforts on Boston neighborhoods where it has affiliations with health centers and established partnerships with community organizations. By working with the people and organizations who directly serve the children and families in these areas, the

hospital is able to better understand and meet their needs.

OCA convenes providers and staff working on community health initiatives with the goal of bringing together the hospital's collective clinical expertise. These planning teams meet on an ongoing basis to review data on community health needs, assess community initiatives, and oversee the development and implementation of the hospital's community initiatives. The planning teams, in partnership with the community, develop comprehensive program plans.

In addition, through its Community Advisory Board (CAB), which meets quarterly, the hospital has a direct link to community expertise. CAB members are instrumental in the planning and implementation of Children's community needs assessment. They are also involved in identifying program priorities, brainstorming program interventions, building community partnerships, and reviewing the hospital's program plans for community health. The CAB also provides guidance to help implement programming and identify new community partners.

OCA staff members regularly meet with staff from community health centers and community organizations to strengthen existing relationships and to help identify new partnerships. OCA staff members use the feedback and insight of these partners to shape the hospital's community efforts.

For more detailed information on both our informal and formal community needs assessment process, visit childrenshospital.org/communitybenefits.

Consultants/Other Organizations

Children's engaged Health Resources in Action (HRIA) to help in conducting our comprehensive assessment completed in 2009.

Through innovative programs and consulting services, HRIA seeks solutions to today's most fundamental public health challenges – crafting evidence-based, high impact approaches that encompass the four pillars of policy, prevention, promotion, and research.

Data Sources

Community Focus Groups, Hospital, Consumer Group, Interviews, MassCHIP, Public Health Personnel, Surveys, Other - In addition we used data from BPHC, DPH, US Census Data, BRA, Boston Police Department and conducted a literature review focusing on best practices related to our priority health areas. Please review the complete assessment available on our website at childrenshospital.org/communitybenefits to see the extensive list of sources.

Community Benefits Programs

Community Asthma Initiative (CAI)

Program Type	Community Education,Community Participation/Capacity Building Initiative,Direct Services,Health Professional/Staff Training,Outreach to Underserved,Prevention
Brief Description or Objective	CAI is an initiative that serves families living in Jamaica Plain, Roxbury, Dorchester and other Boston neighborhoods. CAI offers: <ul style="list-style-type: none"> • One-on-one case management by nurses and a community health worker to educate families on proper medication usage and to connect them with community resources and specialty care. • Home visits to identify and reduce home environmental triggers. • Trainings and support for parents and providers of children with asthma including staff from schools, community-based organizations and health centers in collaboration with Boston Healthy Homes and Schools Collaborative, Boston Public Health Commission, ABCD Head Start and the Boston Home Visiting Collaborative. • Advocacy efforts to help families access needed medical care. This comprehensive approach enables CAI to offer quality asthma care to its patients. CAI has significantly reduced emergency department visits, hospitalizations, missed school days and missed work days for its patients. For more information on CAI, visit childrenshospital.org/communitybenefits
Target Population	<ul style="list-style-type: none"> • Regions Served:Boston-Dorchester, Boston-Jamaica Plain, Boston-Roxbury • Health Indicator:Other: Asthma/Allergies • Sex:All • Age Group:Adult-Young, All Children • Ethnic Group:Asian, Black/African American, Hispanic/Latino, White • Language:All
Goals	
Statewide Priority: Chronic Disease Management in Disadvantage Populations, Reducing Health Disparity	

Goal Description	Goal Status
Reduce missed school days for asthma patients.	In fiscal year 2010 there was a decrease in missed school days by 40%.
Reduce missed work days for parents and guardians of asthma patients.	Decrease in missed work days by 47%.

Reduce hospitalizations at Children's Hospital Boston for patients who have participated in the CAI program.	Decreased hospitalizations by 82%.
Provide case management to patients enrolled in CAI.	Provided case management to 185 patients.
Provide home visits to identify and reduce environmental triggers within the home.	Provided 161 new family home visits in fiscal year 2010.
Provide educational workshops for parents and providers within the community.	Conducted 43 educational workshops for 686 parents and providers.
Create Asthma Action Plans for CAI patients to follow.	Of the 185 new CAI patients enrolled in fiscal year 2010, 104 have an Asthma Action Plan.
Reduce emergency department visits for CAI patients.	Decreased emergency department visits by 62%.
Provide comprehensive asthma care and improve access to services for patients.	A total of 185 patients enrolled in the CAI program as of FY 10.

Partners

Partner Name, Description	Partner Web Address
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Boston Public Health Commission	www.bphc.org/
Asthma Regional Council	www.asthmaregionalcouncil.org/
Boston Healthy Homes and Schools Collaborative	
ABCD Head Start	http://www.bostonabcd.org/
Boston Home Visiting Collaborative	

Contact Information

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617-355-6495 , elizabeth.woods@childrens.harvard.edu

Detailed Description

[Download/View Attachment](#)(1321000 KB)
File Name: asthma_spotlight_final (2).pdf

Children's Hospital Neighborhood Partnerships (CHNP)

Program Type

Community Education,Direct Services,Health Professional/Staff Training,Outreach to Underserved,Prevention,School/Health Center Partnership

Brief Description or Objective

CHNP offers youth with mental health issues treatment and prevention services to promote positive development. CHNP provides services in 15 Boston schools and five community health centers. The CHNP program has a strong emphasis on prevention and intervention methods. A 30 member CHNP team of social workers, psychologists, psychiatrist, researchers and educators provide culturally appropriate services for patients. CHNP also provides intervention efforts that offer high-quality treatment and help expand access to resources for underserved children and families. Through consultation and training for school staff, CHNP builds the capacity of schools to better respond to their students' mental health issues. CHNP offers flexible and tailored services based on the unique needs of children and the partner sites rather than a one-fits-all approach. Lastly, through advocacy efforts, CHNP actively engages a child's caregivers to build the relationship between families and schools and promote and inform legislative, regulatory and administrative changes to improve the mental health care system. For more information on CHNP, visit childrenshospital.org/chnp

Target Population

- **Regions Served:**Boston, Boston-Dorchester, Boston-Fenway Kenmore, Boston-Jamaica Plain, Boston-Roslindale, Boston-Roxbury, Boston-South End, Boston-West Roxbury
- **Health Indicator:**Injury and Violence, Mental Health, Other: Education/Learning Issues, Other: Parenting Skills, Other: Stress Management

- **Sex:**All
- **Age Group:**Adult-Young, All Children
- **Ethnic Group:**American Indian/Alaskan Native, Asian, Black/African American, Hispanic/Latino, Native Hawaiian/Pacific Islander
- **Language:**Cambodian , Cape Verdean Creole , Chinese , Haitian Creole , Hmong , Korean , Laotian , Other , Portuguese , Russian , Spanish , Vietnamese

Goals

Statewide Priority: Address Unmet Health Needs of the Uninsured, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity

Goal Description

Goal Status

Provide crisis intervention services.	Responded to 110 crisis incidents.
Offer educational workshops for school staff.	293 school staff participated in CHNP workshops.
Increase access to mental health services, promote positive youth development and build the capacity of schools to address the mental health needs of their students.	In FY 10, 707 students received case management through CHNP.
Provide therapy sessions for students in need.	In FY 10, 118 students received 1,778 therapy sessions.
Increase access to mental health treatment in community health center settings.	Over 300 patients have received treatment in 5 Boston community health centers.
Improve capacity of school staff to address mental health concerns.	89% of school staff believe that CHNP helps the school address mental health concerns.

Partners

Partner

Name, Description **Partner Web Address**

Boston Arts Academy	www.bostonartsacademy.org/
Boston Latin School	www.bls.org
Charles Sumner Elementary School	
Children's Behavioral Health Initiative's Task Force	
Dorchester Collegiate Academy	www.dccademy.org/
English High School	www.englishhs.org
Fenway High School	www.fenwayhs.org/
Holland Elementary School	
John Marshall	

Elementary School	
Lee Academy Pilot School	www.boston.k12.ma.us/leeacademy/index.html
Maurice J. Tobin School	
MATCH Middle School	www.matcheschool.org
Patrick Lyndon School	www.boston.k12.ma.us/Lyndon/
Richard J. Murphy School	
St. Patrick School	
Young Achievers Pilot School	
Brookside Community Health Center	
The Dimock Center	http://dimockcenter.org/
Martha Eliot Health Center	
South Cove Community Health Center	http://www.scchc.org/
Southern Jamaica Plain Health Center	

Contact Information Sheila Dennerly, LICSW Children's Hospital Boston 300 Longwood Ave Boston, MA 02115 617-919-3201, sheila.dennerly@childrens.harvard.edu

Detailed Description [Download/View Attachment](#)(117746 KB)
File Name: spotlight_CHNP_FINAL.pdf

Advocating Success for Kids (ASK)

Program Type	Community Education,Direct Services,Health Professional/Staff Training,Health Screening,Outreach to Underserved
Brief Description or Objective	The ASK Program provides developmental and behavioral specialty screening and case management services to low-income, at-risk children with learning, developmental, or behavioral disorders.These local families may experience challenges in accessing the comprehensive consultations and evaluations needed to identify problems that may affect school functioning. Yet there is a wealth of data that shows the sooner a child's learning and developmental-behavioral challenges are identified and appropriate interventions are implemented, the better the long-term outcomes are for the child. ASK team members partner with families, offer case management to help obtain school-based services, and provide the information needed to become stronger voices for their children within the school system. For more information on ASK, visit childrenshospital.org/ask
Target Population	<ul style="list-style-type: none"> • Regions Served:Boston, Boston-Chinatown, Boston-Dorchester, Boston-Jamaica Plain, Boston-Mattapan, Boston-Mission Hill, Boston-Roxbury • Health Indicator:Access to Health Care, Mental Health, Other: Education/Learning Issues, Other: Language/Literacy • Sex:All • Age Group:Child-Infant, Child-Preschool, Child-Primary School, Child-Toddler • Ethnic Group:American Indian/Alaskan Native, Asian, Black/African American, Hispanic/Latino, Native Hawaiian/Pacific Islander, White • Language:All

Goals

Statewide Priority: Promoting Wellness of Vulnerable Populations, Reducing Health Disparity

Goal Description

Improve school functioning among patients in the ASK program.

Provide comprehensive developmental behavioral health services within a community health setting.

Enhance providers' knowledge to identify and treat developmental concerns taht present in a primary care center.

Goal Status

In 263 schools, 687 on-site consultations have been provided and 143 independent evaluations were conducted.

In FY 2010 394 children were seen by the ASK program.

Medical fellows who were surveyed expressed that the ASK program is extremely valuable for delivering quality mental health care to vulnerable families. In addition, 394 parents were educated about behavioral and/or developmental issues for their child.

Partners

Partner Name, Description

Partner Web Address

Boston Public Schools	www.bostonpublicschools.org/
Bowdoin Street Health Center	www.bidmc.org
Children"s Hospital Developmental Medicine Center	http://www.childrenshospital.org/
Children"s Hospital Primary Care Center	http://www.childrenshospital.org/
Harvard University	www.harvard.edu/
Joseph M. Smith Community Health Center	www.jmschc.org/
Martha Eliot Health Center	http://www.childrenshospital.org/
MassHealth	www.mass.gov
Thrive in Five Initiative	http://www.thrivein5boston.org/
Various Community Health Centers	

Contact Information

Katherine Engel, MSW, MPH Children's Hospital Boston 300 Longwood Avenue Boston, MA 02115 617-355-4666 , katherine.engel@childrens.harvard.edu

Detailed Description

Not Specified

Child and Adolescent Mental Health Advocacy Initiative (CAMHAI) and other advocacy initiatives

Program Type

Community Participation/Capacity Building Initiative,Health Professional/Staff Training,Outreach to Underserved

Brief Description or Objective

Children's CAMHAI is a lead partner in the Children's Mental Health Campaign, an over 135 member state-wide coalition to advocate for changes in mental health care. The mental health bill was signed into law in September 2008, and the campaign has now focused on working to implement the law. As the only independent pediatric hospital in Massachusetts and a critical safety net for children in New England, Children's Hospital Boston has a responsibility and an opportunity to speak out about the unique needs of children, adolescents and families. While the hospital's advocacy successes benefit patient families served by the hospital, they have also improved access to care and the quality of care for children throughout the Commonwealth and beyond. Children's works with community leaders, organizations and policymakers at the city, state and national levels to bring attention and response to children's health issues. We

advocate for policies that keep children healthy and safe, ensure their access to high quality health care, maintain a strong pediatric workforce and foster innovation in pediatric research and clinical care. Additionally, the hospital has developed comprehensive policy initiatives in its core community health program areas: asthma, mental health, child welfare, injury prevention and fitness and nutrition. The hospital also provides policy expertise grounded in scientific and clinical knowledge, and brings leadership to drive change that will improve health outcomes for children and families. For more information on CAMHAI and advocacy initiatives, visit childrenshospital.org/communitybenefits

Target Population

- **Regions Served:**Boston, Boston-Jamaica Plain, Boston-Roxbury
- **Health Indicator:**Access to Health Care, Mental Health
- **Sex:**All
- **Age Group:**Adult-Young, All Children
- **Ethnic Group:**American Indian/Alaskan Native, Asian, Black/African American, Hispanic/Latino, Native Hawaiian/Pacific Islander
- **Language:**Cambodian , Cape Verdean Creole , Chinese , Haitian Creole , Hmong , Korean , Laotian , Other , Portuguese , Russian , Spanish , Vietnamese

Goals

Statewide Priority: Address Unmet Health Needs of the Uninsured, Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity

Goal Description

Goal Status

Ensure complete and successful implementation of An Act Relative to Children's Mental Health and An Act Relative to Mental Health Parity

Actively supported the state's task force and assessment of behavioral health capacity in Massachusetts schools.

same goal as above

Continued involvement with the Children's Behavioral Health Advisory Council

Work to increase school-based mental health capacity

Advocated to support statewide professional training and development

same goal as above

Continued support with the MA Department of Elementary and Secondary Education in a statewide assessment

Increase grassroots visibility and public awareness

Expanded the regional forums throughout the state to engage families (38 participants attended)

Partners

Partner Name, Description

Partner Web Address

Boston Public Health Commission

www.bphc.org/

Boston Public Schools

www.bostonpublicschools.org/

Children's Hospital Boston Department of Psychiatry

www.childrenshospital.org

Department of Public Health EOHHS

www.mass.gov
www.mass.gov

Health Care for All

www.hcfama.org/

Health Law Advocates

www.healthlawadvocates.org/

Mental Health Commission for Children

Massachusetts Society for the Prevention of Cruelty to Children

www.mspcc.org/

Parent Professional Advocacy

www.ppal.net

League

Contact Information	Karen Darcy,RN,MSN Children's Hospital Boston 300 Longwood Ave Boston, MA 02115 617-919-3058, karen.darcy@childrens.harvard.edu
Detailed Description	Not Specified

Injury Prevention

Program Type	Community Education,Direct Services,Prevention
Brief Description or Objective	Children's Injury Prevention Program provides education and distributes safety devices in an effort to reduce unintentional injury. The program distributes car seats and bicycle helmets to families in need. Along with providing these devices the program offers trainings and educational material to demonstrate and teach proper usage. Children's also has a strong commitment to help prevent sports-related injuries in children. The hospital's Division of Sports Medicine provides comprehensive assessment, treatment, and follow-up care to children, adolescents, and young adults with sports-related orthopedic injuries. In addition to providing care at the hospital, the division also brings its resources to the community through the Boston Public Schools Sports Medicine Initiative. Staff and orthopedic residents coordinate and supervise medical coverage for BPS sporting events. For more information about injury prevention visit childrenshospital.org/communitybenefits
Target Population	<ul style="list-style-type: none"> • Regions Served:Boston • Health Indicator:Injury and Violence • Sex:All • Age Group:All • Ethnic Group:American Indian/Alaskan Native, Asian, Black/African American, Hispanic/Latino, Native Hawaiian/Pacific Islander, White • Language:All

Goals

Statewide Priority: Promoting Wellness of Vulnerable Populations, Reducing Health Disparity

Goal Description	Goal Status
Conduct at least 20 car safety trainings for parents at MEHC and CHPCC.	In fiscal year 2010, 24 car seat workshops were conducted at MEHC and CHPCC.
Continue to distribute carsseats	In fiscal year 2010, 471 car seats were distributed through CHPCC, MEHC and Children's inpatient units.
Continue to distribute bicycle helmets.	In fiscal year 2010, 427 bicycle helmets were distributed through CHPCC, MEHC and the Children's inpatient units.

Partners

Partner Name, Description	Partner Web Address
Boston Public Health Commission	www.bphc.org/
Injury Free Coalition for Kids SAFE (Seatbelts are for Everyone) Coalition	www.injuryfree.org/
The Greater Boston SAFE KIDS Coalition	
ThinkFirst Boston	www.thinkfirst.org

Contact Information	David P. Mooney, MD, MPH Children's Hospital Boston 300 Longwood Avenue Boston, MA 02115 617-355-0535 , david.mooney@childrens.harvard.edu
Detailed Description	Not Specified

Fitness in the City (FIC)

Program Type	Community Education,Community Participation/Capacity Building Initiative,Direct Services,Health Professional/Staff Training,Health Screening,Outreach to Underserved,Prevention
Brief Description or Objective	Through FIC, Children's provides assistance to 11 Boston health centers, including our own MEHC, to support their efforts to reduce health disparities by providing culturally appropriate obesity prevention and management programs. FIC aims to reduce barriers that may keep families from addressing weight issues. More than 700 children have been reached. For more information on FIC, visit childrenshospital.org/communitybenefits . To help encourage families to eat right and get moving, Children's also launched a social marketing/educational campaign, Healthy Family Fun. The campaign targets families living in Boston, and specifically in Jamaica Plain and Roxbury. Posters and billboards with positive messages and highlighting local families appeared throughout the community last year. A website, healthyfamilyfun.org , was created to provide families with information on local resources, budget tips, activities and recipes to help keep their families healthy. Visit healthyfamilyfun.org for more information.
Target Population	<ul style="list-style-type: none"> • Regions Served:Boston • Health Indicator:Overweight and Obesity • Sex:All • Age Group:All Children • Ethnic Group:American Indian/Alaskan Native, Asian, Black/African American, Hispanic/Latino, Native Hawaiian/Pacific Islander, White • Language:All

Goals
Statewide Priority: Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity

Goal Description	Goal Status
Maintain or decrease a FIC patient's Body Mass Index (BMI).	In fiscal year 2010, 60% of FIC patients have decreased or maintained their BMI.
Reach families with information to help promote healthy eating and physical activity	An estimated 14,286,600 times the Healthy Family Fun posters and billboards were viewed by people in Jamaica Plain and Roxbury between May and October 2010.
same goal as above	The Healthy Family Fun website received 4,541 unique visitors during the campaign's first year.
Provide a sustainable community based obesity management model to reduce the prevalence of childhood obesity and overweight in Boston.	Over children have been enrolled in the FIC program.
Provide free physical activity referrals to at least 250 FIC patients.	Given 245 FIC patients a free gym membership to Body By Brandy's Kidz Gym, Go Kids Boston and YMCAs.

Partners

Partner Name, Description	Partner Web Address
Bowdoin Street Health Center	www.bidmc.org
Brookside Community Health Center	www.brighamandwomens.org/
The Dimock Center	www.dimockcenter.org/
Joseph M. Smith Community Health Center	www.jmschc.org/

Martha Eliot Health Center	www.childrenshospital.org
One Step Ahead at Children's Primary Care Center	www.childrenshospital.org/
Roxbury Comprehensive Community Health Center	www.roxcomp.org
South Cove Community Health Center	www.scchc.org
South End Community Health Center	www.sechc.org
Southern Jamaica Plain Health Center	www.brighamandwomens.org
Upham's Corner Health Center	www.uphamscornerhealthctr.com/
Whittier Street Health Center	www.wshc.org/

Contact Information

Christine Healey, Program and Community Partnerships Manager 300 Longwood Avenue Boston, MA 02115 617-919-3053, christine.healey@childrens.harvard.edu

Detailed Description

[Download/View Attachment](#)(119535 KB)
File Name: Obesity spotlight FINAL.pdf

Jamaica Plain Violence Intervention and Prevention Collaborative (JP VIP)

Program Type

Direct Services,Health Professional/Staff Training,Prevention

Brief Description or Objective

After a stream of violent acts, Jamaica Plain and Roxbury residents identified violence as the highest-priority. 15 organizations including Children's MEHC formed- JP VIP. Training on how to help families was offered and over 180 people participated. Staff are now formalizing response procedures, tracking incidents, and implementing prevention activities. Visit childrenshospital.org/communitybenefits for more information.

Target Population

- **Regions Served:**Boston
- **Health Indicator:**Injury and Violence
- **Sex:**All
- **Age Group:**All
- **Ethnic Group:**American Indian/Alaskan Native, Asian, Black/African American, Hispanic/Latino, Native Hawaiian/Pacific Islander, White
- **Language:**All

Goals

Statewide Priority: Promoting Wellness of Vulnerable Populations, Reducing Health Disparity

Goal Description

Goal Status

Develop a Trauma Response Incident Command Structure and Protocols Documents.	The JPVIP responded to 44 traumas in fiscal year 2010.
Provide trainings to community members and organization staff around domestic violence, suicide and non-violent communication.	In fiscal year 2010, 141community members and staff were given training.
Use a more preventative approach to violence intervention.	In fiscal year 2010, 188 individuals in JP, completed The Online Advocate (TOA). TOA is a web-based social problems screening and referral tool.

Partners

Partner Name, Description	Partner Web Address
Boston Public Health	www.bphc.org/

Commission	
Bromley-Heath	www.bromleyheathtmc.org/
Brookside Community Health Center	www.brighamandwomens.org/
The Dimock Center	www.dimockcenter.org/
ESAC	www.esacboston.org/
Family Service of Greater Boston	www.fsgb.org/
Hyde Square Task Force	www.hydesquare.org
Martha Eliot Health Center	www.childrenshospital.org
MassHousing	www.masshousing.com/
New Academy Estates	
Southern Jamaica Plain Health Center	www.brighamandwomens.org
South Street Apartments	
Urban Edge	www.urbanedge.org/
West Roxbury Court	

Contact Information Patricia Knight, Coordinator , patricia.knight@childrens.harvard.edu

Detailed Description [Download/View Attachment](#)(886406 KB)
File Name: VP_spotlight_FINAL.pdf

Healthy Kids, Healthy Futures (HKHF)

Program Type Community Education,Community Participation/Capacity Building Initiative,Direct Services,Outreach to Underserved,Prevention

Brief Description or Objective HKHF is a community-based initiative that provides programming, education and training to help prevent childhood obesity. HKHF works with Head Start caregivers to help them promote healthy eating and physical activity with children and families. Visit <http://www.northeastern.edu/healthykids/> for more information.

Target Population

- **Regions Served:**Boston
- **Health Indicator:**Overweight and Obesity
- **Sex:**All
- **Age Group:**All Adults, All Children
- **Ethnic Group:**American Indian/Alaskan Native, Asian, Black/African American, Hispanic/Latino, Native Hawaiian/Pacific Islander, White
- **Language:**All

Goals
Statewide Priority: Promoting Wellness of Vulnerable Populations, Reducing Health Disparity

Goal Description	Goal Status
Provide nutrition and physical activity promotion in home and childcare settings.	173 different caregivers have attended Saturday Open Gym at Madison Park.
Provide community-based physical activity promotion for young children and families.	261 different children have attended Saturday Open Gym.
Build capacity with Head Start caregivers to promote better nutrition	Over 70 Head Start staff participated in training or activities in FY 10.

Partners

Partner Name, Description	Partner Web Address
Boston Red Sox	www.redsox.mlb.com/
Northeastern University	www.neu.edu

Contact Information Christine Healey, Program and Community Partnerships Manager 300 Longwood Avenue Boston, MA 02115 (617) 919-3053, christine.healey@childrens.harvard.edu

Detailed Description Not Specified

Community Opportunities Advancement at Children’s Hospital (COACH) and other summer internship opportunities

Program Type Health Professional/Staff Training,Mentorship/Career Training/Internship,Outreach to Underserved,Physician/Provider Diversity,School/Health Center Partnership

Brief Description or Objective COACH provides paid summer jobs for Boston high school students, offering exposure to the health care field and a safe and productive way to spend the summer. Each year, the Student Career Opportunity Outreach Program (SCOOP) inspires high school students to enter nursing through field trips to the hospital, direct nurse-to-student education, shadowing, career advice, and summer internships. Along the way, SCOOP helps dispel many of the myths about nursing and offers students hands-on opportunities to work in health care. For more information about COACH and SCOOP visit <http://www.childrenshospital.org/spotlight/>

Target Population

- **Regions Served:**Boston
- **Health Indicator:**Other: Education/Learning Issues
- **Sex:**All
- **Age Group:**Child-Teen
- **Ethnic Group:**American Indian/Alaskan Native, Asian, Black/African American, Hispanic/Latino, Native Hawaiian/Pacific Islander, White
- **Language:**All

Goals
Statewide Priority: Promoting Wellness of Vulnerable Populations

Goal Description	Goal Status
To provide opportunities for students to learn about nursing careers	Eight students participated in SCOOP and over 100 students have attended educational panels
To provide full-time summer employment opportunities for Boston students.	In fiscal year 2010, COACH employed 71 summer interns from 13 Boston Public High Schools, 31 of which were returning.
Educate and inspire students to pursue a career in nursing as well as explore other careers in health care.	The fiscal year 2010 SCOOP interns, were placed in 15 departments throughout Children's Hospital Boston.
Enable youth to explore health careers.	THE COACH summer interns worked in 42 different departments at Children's.
Build a pipeline of diverse qualified health professionals for the health field in general and for Children's.	Three COACH interns were hired by their department for part-time positions.

Partners

Partner Name, Description	Partner Web Address
Boston Public Schools	
Private Industry Council	
various Public Schools	

Contact Information Caitlin Toomey 300 Longwood Avenue Boston, MA 02115 (857)218-3084 , caitlin.toomey@childrens.harvard.edu

Detailed Description Not Specified

Adolescent Substance Abuse Program

Program Type Direct Services

Brief Description or Objective The Adolescent Substance Abuse Program (ASAP) at Children's Hospital Boston is a science-based, developmentally-appropriate, family-oriented program committed to providing exceptional care to adolescents who use substances and their families. The program's clinicians are specially trained in the unique developmental and psychosocial challenges faced by adolescents, and have helped hundreds of teens with drug and alcohol problems. For more information visit childrenshospital.org/asap

- Target Population**
- **Regions Served:**All Massachusetts
 - **Health Indicator:**Other: Alcohol and Substance Abuse
 - **Sex:**All
 - **Age Group:**Adult-Young
 - **Ethnic Group:**All
 - **Language:**All

Goals
Statewide Priority: Promoting Wellness of Vulnerable Populations, Reducing Health Disparity

Goal Description Providing services to youth with drug and alcohol problems	Goal Status The program had more than 3,600 patient visits in FY10
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Partners

Partner Name, Description	Partner Web Address
Not Specified	

Contact Information Sharon Levy, MD, MPH Program Director 300 Longwood Avenue, Boston, MA 02115, sharon.levy@childrens.harvard.edu

Detailed Description Not Specified

Early childhood

Program Type Community Education,Community Participation/Capacity Building Initiative

Brief Description or Objective Children's is committed to supporting young children and ensuring once in school that they have a healthy place to learn and grow. Our approach is to work with the City of Boston and the BPS to identify ways in which Children's can help support families to prepare their children to attend school. This includes initiatives such as Countdown to Kindergarten and Thrive in Five, which help parents before their children enter school with resources, guidance and support groups. For more information about these initiatives visit childrenshospital.org/communitybenefits; www.countdowntokindergarten.org/; <http://www.thrivein5boston.org/>

- Target Population**
- **Regions Served:**Boston
 - **Health Indicator:**Mental Health, Other: Education/Learning Issues, Other: Parenting Skills
 - **Sex:**All
 - **Age Group:**Adult, All Adults, All Children
 - **Ethnic Group:**All
 - **Language:**All

Goals
Statewide Priority: Promoting Wellness of Vulnerable Populations, Reducing Health Disparity

Goal Description Supporting the Thrive in Five implementation plan	Goal Status Ten Children's staff members participate in Thrive in Five subcommittees
Support the leadership of Thrive in Five	Medical director of community health serves on the executive committee
Support the Boston Public Schools	Nine Children's staff have presented at the Boston Public Schools Parent University. Over 75 parents have attended.

Partners

Partner Name, Description Partner Web Address

Thrive in Five
City of Boston
Boston Public Schools

Contact Information

John Riordan Director of Community Partnerships 300 Longwood Avenue, Boston, MA 02115,
john.riordan@childrens.harvard.edu

Detailed Description

Not Specified

Center for Young Women's Health

Program Type

Community Education,Community Participation/Capacity Building Initiative,Direct Services,Prevention,Support Group

Brief Description or Objective

The Center for Young Women's Health (CYWH) was established in 1998 to address the urgent need for education, clinical care, research, and health care advocacy for adolescent girls and young women. This year marks the 11th anniversary of the CYWH. The Center provides expert clinical care to adolescents from Boston, the region, and beyond; and educates clinicians and school nurses, educators, coaches, and others who work with teens and young adults. An estimated 8 million unique visitors from over 238 countries and territories have accessed hundreds of health guides. More than 350 girls between the ages of (8-18) were served through local presentations, and moderated internet medical chats from CYWH youth advisors (3 high school and college aged peer leaders who are trained to give presentations on specific health topics). For more information visit <http://www.youngwomenshealth.org/>

Target Population

- **Regions Served:**Boston, Boston-Greater
- **Health Indicator:**Access to Health Care, Other: Alcohol and Substance Abuse, Other: Family Planning, Other: Nutrition, Other: Pregnancy, Other: Safety, Other: Sexually Transmitted Diseases, Overweight and Obesity, Physical Activity, Responsible Sexual Behavior, Substance Abuse, Tobacco Use
- **Sex:**All
- **Age Group:**Adult-Young
- **Ethnic Group:**All
- **Language:**All

Goals

Statewide Priority: Promoting Wellness of Vulnerable Populations, Reducing Health Disparity

Goal Description

Address the urgent need for education, clinical care, research and health care advocacy for adolescent girls and young women.
Provide expert clinical care to adolescents from Boston, the region and beyond.

Goal Status

In fiscal year 2010 more than 8 million unique visitors from over 238 countries and territories accessed hundreds of health guides.
More than 350 girls between the ages of 8 and 18 were served through local presentations and moderated internet medical chats from CYWH advisors.

Partners

Partner Name, Description Partner Web Address

Not Specified

Contact Information

Phaedra Thomas, Director 300 Longwood Avenue, Boston, MA 02115,
phaedra.thomas@childrens.harvard.edu

Detailed Description

Not Specified

Support for 10 Boston community health centers

Program Type

Community Education,Community Health Needs Assessment,Community Participation/Capacity

Building Initiative, Direct Services, Health Professional/Staff Training, Outreach to Underserved, Prevention

Brief Description or Objective

Community health centers are a critical part of the health care “safety net” for traditionally underserved children and families in Boston. They provide primary care, including medical, dental, and mental health services, particularly to the uninsured and underinsured. Without community health centers, many families would go without regular health care, or would use hospital emergency departments. Health centers also help connect patients with social services and other community resources, thus giving families an even broader system of support. Recognizing the importance of community health centers as essential partners in ensuring access to care, Children’s Hospital Boston provides support to 10 health centers around the city of Boston through affiliation agreements. These partnerships offer financial, programmatic and provider support. In turn, community health centers are critical partners in the hospital’s efforts to increase prevention, early intervention, and treatment efforts for the most prevalent health concerns facing children and youth in the city. Visit childrenshospital.org/communitybenefits for more information.

Target Population

- **Regions Served:** Boston
- **Health Indicator:** Access to Health Care, Immunization, Injury and Violence, Mental Health, Other: Cultural Competency, Other: Education/Learning Issues, Other: Nutrition, Other: Parenting Skills, Other: Safety, Other: Uninsured/Underinsured, Overweight and Obesity, Physical Activity
- **Sex:** All
- **Age Group:** Adult, Adult-Young, All Children
- **Ethnic Group:** All
- **Language:** All

Goals

Statewide Priority: Address Unmet Health Needs of the Uninsured, Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity

Goal Description

Goal Status

Support the community health centers in helping pediatric patients to maintain or decrease their Body Mass Index (BMI)

60% of children participating in Fitness in the City have maintained or decreased their BMI

To have a greater impact on child health and health disparities by ensuring accessible, high quality services (prevention and treatment)

Support the pediatric care of over 31,000 pediatric patients at 10 health centers

Provide mental health treatment in community health centers

Over 310 children received treatment in 5 community health centers

Support 10 community health centers in tracking pediatric quality improvement measures

10 health centers are tracking the percent of children with BMI reviewed, number of asthma controller medications, and number of 2 year olds fully immunized

Partners

Partner Name, Description

Partner Web Address

- Bowdoin Street Health Center
- Brookside Community Health Center
- The Dimock Center
- Joseph M. Smith Community Health Center
- Roxbury Comprehensive Community Health Center

South Cove Community Health Center
 South End Community Health Center
 Southern Jamaica Plain Health Center
 Upham's Corner Health Center
 Whittier Street Health Center

Contact Information

Shari Nethersole, MD Medical Director for Community Health 617-919-3055, shari.nethersole@childrens.harvard.edu

Detailed Description

Not Specified

Supporting essential community partnerships

Program Type

Community Participation/Capacity Building Initiative, Grant/Donation/Foundation/Scholarship

Brief Description or Objective

Children's approach to partnerships has been to develop solid, effective, and trusting relationships by supporting local organizations that share a similar vision. This approach is based on a few fundamental premises: *far more can be achieved by working together than working alone. *the health of children and families is directly affected by the health and vitality of the community in which they live. *helping neighborhoods, and the city at large, improve their overall health requires open dialogue and being responsive to what communities need and want. In working with community partners, the hospital seeks to be a good neighbor, health partner, and civic leader. The hospital's community commitments are directed at improving the infrastructure of organizations that care for children and families in the city by supporting community partners and working with them to make Boston a better place for children and families, and a more vibrant and livable city. Children's is committed to continuing to work with its many valued partners to help ensure that Boston remains a great city to live, work, and play. For more information visit childrenshospital.org/communitybenefits

Target Population

- **Regions Served:**Boston
- **Health Indicator:**Access to Health Care, Injury and Violence, Mental Health, Other: Asthma/Allergies, Other: Education/Learning Issues, Other: Nutrition, Other: Parenting Skills, Overweight and Obesity, Physical Activity
- **Sex:**All
- **Age Group:**Adult-Young, All Children
- **Ethnic Group:**All
- **Language:**All

Goals
Statewide Priority: Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity

Goal Description

Goal Status

Support City of Boston initiatives

Ten members of Children's staff serve on workgroups for the City's Thrive in 5 initiative

Support the Boston Public Schools

Nine members of Children's staff have presented at the BPS Parent University with over 74 parents in attendance

Support the Boston Public Health Commission

Initiated plan to work with and support BPHC to assess the health status of Boston children

Support for community-based organizations

Providing funding through the Community Partnership Fund to support the programs and activities of 5 community based organizations

Support the City's Boston Center for Youth and Families

Through Healthy Kids, Healthy Futures, supported 40 Open

Gym sessions to provide families with a safe place to play and be active. Over 177 parents/caregivers have participated.

Support the Boston Public Schools

Through the Children's Hospital Neighborhoods Partnership Program, provided mental health services and support to build capacity in 13 Boston schools

Partners

Partner Name, Description	Partner Web Address
Audobon Circle Neighborhood Association	
Boston Alliance for Community Health	
Boston Public Health Commission	
Boston Public Schools	
Bowdoin Street Health Center	
Brookside Community Health Center	
The Dimock Center	
Joseph M. Smith Community Health Center	
Roxbury Comprehensive Community Health Center	
South Cove Community Health Center	
South End Community Health Center	
Southern Jamaica Plain Health Center	
Upham's Corner Health Center	
Whittier Street Health Center	
Countdown to Kindergarten	
City of Boston	
Fenway Civic	
Fenway Community Development Corporation	
Healthy Kids, Healthy Futures	
Hyde Square Task Force	
JP Coalition/Tree of Life/Arbol de Vida	
JP Health Planning Committee	
Mission Hill Youth Collaborative	
Roxbury Boys and Girls Club	
Roxbury Community Alliance for Health	
Sociedad Latina	
Thrive in 5	

Contact Information

John Riordan Director of Community Partnerships 300 Longwood Avenue Boston, MA 02115, john.riordan@childrens.harvard.edu

Detailed Description	Not Specified
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Boston HAPPENS

Program Type	Direct Services
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Brief Description or Objective	Boston HAPPENS (www.childrenshospital.org/happens) began as a network of health care and human service agencies, led by Children's, collaborating to identify HIV-positive and homeless youth and connect them with health care providers. Children's Hospital Adolescent Clinic houses the adolescent-specific HIV clinical program. An interdisciplinary team provides health education, risk reduction, HIV counseling and testing to adolescents and young adults. Through affiliation with the state health department, program staff are able to test youth without cost and registration barriers, and in 2008 we became a DPH funded rapid testing site, as part of a CDC health disparities effort aimed at increasing testing and knowledge of status among youth of color. Boston HAPPENS also provides primary care, HIV specialty care, reproductive health services, case management, mental health services and support groups to youth age 12-25 who are living with HIV
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Target Population	<ul style="list-style-type: none"> • Regions Served:Boston • Health Indicator:Other: HIV/AIDS • Sex:All • Age Group:Adult-Young • Ethnic Group:All • Language:All
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Goals	
Statewide Priority:	Not Specified

Goal Description	Goal Status
Provide case management, testing and counseling	Over 30 HIV positive youth are served

Partners

Partner Name, Description	Partner Web Address
Not Specified	

Contact Information	Cathryn Samples, MD, MPH, AAHIVS 300 Longwood Avenue Boston, MA 02115, cathryn.samples@childrens.harvard.edu
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Detailed Description	Not Specified
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Access to essential services and programs

Program Type	Direct Services
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Brief Description or Objective	For Children's, serving as a safety net hospital means caring for all patients in Massachusetts regardless of their family's ability to pay, and providing and subsidizing hospital and community-based services that are in limited supply such as primary, dental and mental health care. Through the Martha Eliot Health Center (MEHC), the hospital's community health center in Jamaica Plain, and the hospital-based Children's Hospital Primary Care Center (CHPCC) and Adolescent/Young Adult Medicine Program, the hospital provides a number of avenues for access to primary care services, which are a cornerstone of Children's community health efforts. Through primary care sites, programs and initiatives are also available to address issues such as teen pregnancy, literacy, obesity and substance abuse as well as to offer home visiting services, HIV education counseling, and a youth street outreach program. Children's Department of Psychiatry, one of the leading providers of mental health services in Massachusetts, is working to expand access to mental health care for all children and families. Through hospital-based initiatives and partnerships with schools, community health centers, and several community-based organizations, the Department of Psychiatry is changing the environment of mental health care to ensure a brighter future for all children. The Department of Dentistry at Children's is dedicated to providing exceptional and comprehensive oral health care to infants, children, and adolescents while promoting and advocating for their optimal oral health. The hospital also serves those with special health care needs. For example, Children's serves as an important safety net for children with developmental disabilities who frequently must receive even routine dental treatment in an operating room environment under general anesthesia. The Child Protection Program provides a range of direct clinical, advocacy, teaching and consultation services to clinicians, families and children affected by interpersonal violence or child
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maltreatment. For more information about CHPCC visit www.childrenshospital.org/chpcc. For more information about Adolescent Medicine visit www.childrenshospital.org. Visit childrenshospital.org/communitybenefits for more information about MEHC. For more information about the Department of Pshychiatry visit childrenshospital.org. For more information about the Department of Dentistry visit childrenshospital.org/dentistry. Visit childrenshospital.org for more information about the Child Protection Program.

Target Population

- **Regions Served:**All Massachusetts
- **Health Indicator:**Access to Health Care, Mental Health, Other: Dental Health
- **Sex:**All
- **Age Group:**Adult, Adult-Young, All Children
- **Ethnic Group:**All
- **Language:**All

Goals

Statewide Priority: Address Unmet Health Needs of the Uninsured, Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity, Supporting Healthcare Reform

Goal Description

Goal Status

To provide needed mental health care services
 Provide services and resources to protect, prevent and care for children who have or may have been abused or neglected

 To provide critically needed mental health care services
 To provide primary care services in a community setting

 To provide needed primary care services

Provide psychiatry services in 5 community health centers
 Provided approximately 1,800 cases each year, resulting in the annual filing of approximately 400 suspected child abuse or neglect reports to the Massachusetts Department of Children and Families (DCF)
 Provided over 22,200 outpatient visits in FY10
 Provided over 55,643 outpatients at Martha Eliot Health Center in FY10
 Provided over 40,000 patient visits

Partners

Partner Name, Description Partner Web Address

Brookside Community Health Center

Contact Information

Not Specified

Detailed Description

Not Specified

Providing social support services

Program Type

Direct Services,Health Professional/Staff Training,Physician/Provider Diversity

Brief Description or Objective

For a pediatric hospital, health care means caring for entire families, not just the children in the family. Children's focuses on providing culturally sensitive, family-centered care to help ensure the health of children and to see that families are supported as they address their child's health needs. Families with a sick child and few resources must have their basic needs met – everything from housing assistance or food vouchers for out-of-town families who must stay in Boston for extended periods to transportation for needy local families whose child must be seen regularly. The hospital maintains an Extraordinary Needs Fund for these and other safety-net purposes. Because of its dual role as community hospital to children from surrounding neighborhoods and as a national and international referral center, Children's patients represent a large variety of ethnicities and cultures. To help patients and families who do not speak or have limited English proficiency, the staff of the Interpreter Services Department provides interpreting services in American Sign Language, Cantonese and Mandarin Chinese, Cape Verdean, Portuguese, Russian, and Spanish. Children's seeks to enhance the capacity of parents to care for sick children in many ways. The hospital maintains extensive family support services, including social work, specially trained Child Life staff and a Center for Families that serves as a

resource hub for the patient community. These formal services “wrap around” the hospital’s clinical programs to provide families with resources, counseling, advocacy, and support. In addition to more formal family services, the hospital also maintains several important targeted programs for families that need additional emotional and parenting supports. Through all these encounters, hospital employees and staff seek to ensure that programs and services for patients and families are respectful and accommodating to differences in language, culture, and religious beliefs. Recognizing that some parents need additional family-like support, the hospital coordinates a Foster Grandparent Program, which trains older volunteers to spend time with young patients, offering services ranging from rocking babies to reading a book with a toddler. Visit childrenshospital.org for more information.

Target Population	<ul style="list-style-type: none"> • Regions Served:All Massachusetts • Health Indicator:Mental Health, Other: Cultural Competency, Other: Education/Learning Issues • Sex:All • Age Group:All • Ethnic Group:All • Language:All
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Goals
Statewide Priority: Promoting Wellness of Vulnerable Populations, Reducing Health Disparity

Goal Description	Goal Status
Provide interpreter services	More than 132,000 interpreter encounters in 72 languages
Provide social support services to families	Over 42,740 patient encounters in FY10

Partners

Partner Name, Description	Partner Web Address
Not Specified	

Contact Information	Susan Lambert Director, Social Work 300 Longwood Avenue Boston, MA 02115, susan.lambert@childrens.harvard.edu
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Detailed Description	Not Specified
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Optimal Weight for Life (OWL) and OWL on the Road

Program Type	Direct Services
Brief Description or Objective	Children’s is recognized internationally for its hospital-based treatment program to help overweight and obese children. The Optimal Weight for Life (OWL) program is the largest pediatric obesity clinic in New England, currently serving nearly 500 patients (one-fourth of whom are from the city of Boston). The OWL clinic is staffed by a multidisciplinary team that includes physicians, nurse practitioners, dieticians, psychologists, social workers, and exercise physiologists – all working to treat children and adolescents who are obese and those with Type II diabetes. The focus of the program is on healthful eating and a low glycemic index diet, but also includes individualized meal plans and exercise programs, plus behavior modification and group counseling. OWL is also now providing services on a monthly basis at 5 community health center sites. For more information visit childrenshospital.org/owl
Target Population	<ul style="list-style-type: none"> • Regions Served:All Massachusetts • Health Indicator:Overweight and Obesity • Sex:All • Age Group:Adult-Young, All Children • Ethnic Group:All • Language:All

Goals
Statewide Priority: Chronic Disease Management in Disadvantage Populations, Promoting Wellness of Vulnerable Populations, Reducing Health Disparity

Goal Description	Goal Status
To provide critically needed obesity treatment services	Over 500 new patients served last year

To provide obesity treatment services in community health centers OWL services were provided in 5 community health centers

Partners

Partner Name, Description	Partner Web Address
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Bowdoin Street
 The Dimock Center
 Martha Eliot Health Center
 Sount End Community Health Center
 Upham's Corner

Contact Information	David Ludwig, MD, PhD Director 617-355-5159, david.ludwig@childrens.harvard.edu
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Detailed Description	Not Specified
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Early Intervention Program

Program Type	Community Education,Community Participation/Capacity Building Initiative,Direct Services,Prevention,Support Group
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Brief Description or Objective	The Early Intervention (EI) Program at the Martha Eliot Health Center provides family centered services to support the developmental progress of eligible children. Depending on the child's needs, the EI team may include a developmental specialist, social worker, physical therapist, speech-language pathologist, occupational therapist or other specialty provider. Any child up to three years of age is eligible if he/she: <ul style="list-style-type: none"> • Is diagnosed with a physical, emotional, or cognitive condition that may result in developmental delay. • Is at risk for developmental delay due to various biological and/or environmental factors. Services Provided: <ul style="list-style-type: none"> • Developmental screening and evaluation • Home visits and therapies • Play groups Services are typically provided in the child's home or child care program. Serving children in their natural environment helps them to participate more easily in their everyday activities and with their peers. Community Play Groups: Community play groups are for available for newborns to children three years of age. They are open to the entire community and offer toddlers and their care givers: <ul style="list-style-type: none"> • Age appropriate activities • A fun learning environment • Well trained & caring staff • Healthy snacks • Outdoor time. For more information visit childrenshospital.org
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Target Population	<ul style="list-style-type: none"> • Regions Served:Not Specified • Health Indicator:Not Specified • Sex:Not Specified • Age Group:Not Specified • Ethnic Group:Not Specified • Language:Not Specified
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Goals

Statewide Priority: Promoting Wellness of Vulnerable Populations, Reducing Health Disparity

Goal Description	Goal Status
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To provide early intervention services to children ages zero to three and their families

Over 230 children and their families were served in FY10

Partners

Partner Name, Description	Partner Web Address
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Not Specified

Contact Information	Melanie Griffin Program Director Martha Eliot Health Center 617-971-2470 , melanie.griffin@childrens.harvard.edu
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Detailed Description	Not Specified
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Community Partnership Fund

Program Type	Grant/Donation/Foundation/Scholarship,Healthy Communities Partnership
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Brief Description or Objective

The Community Partnership Fund (CPF) supports community-based programs that improve the health and well-being of children and families primarily located in the Fenway, Mission Hill, Jamaica Plain and Roxbury neighborhoods. This fund supports organizations that are working to make these neighborhoods and Boston a better place to work, live and thrive. Visit childrenshospital.org/communitybenefits for more information.

Target Population

- **Regions Served:** Boston, Boston-Downtown, Boston-Fenway Kenmore, Boston-Jamaica Plain, Boston-Mission Hill, Boston-Roxbury
- **Health Indicator:** Access to Health Care, Injury and Violence, Mental Health, Other: Asthma/Allergies, Other: Nutrition, Other: Public Safety, Physical Activity
- **Sex:** All
- **Age Group:** Adult-Young, All Children
- **Ethnic Group:** All
- **Language:** All

Goals
Statewide Priority: Promoting Wellness of Vulnerable Populations

Goal Description
 Fund organizations whose programs demonstrably improve the health and well-being of children and families in the Fenway, Mission Hill, Jamaica Plain and Roxbury neighborhoods.

Goal Status
 In FY 10, the Community Partnership Fund awarded five community organizations with mini grants.

Partners

Partner Name, Description	Partner Web Address
America SCORES New England	http://www.americascoresboston.org/
Boys and Girls Yawkey Club	http://www.bgcb.org/
Peer Health Exchange	http://www.peerhealthexchange.org/
Sociedad Latina	http://www.sociedadlatina.org/
Unitarian Universalist Urban Ministry	www.uuum.org/

Contact Information
 John Riordan, Director of Community Partnerships Children's Hospital Boston Office of Child Advocacy 300 Longwood Avenue, BK 120 Boston, MA 02115 (617) 919-3064, john.riordan@childrens.harvard.edu

Detailed Description
 Not Specified

Expenditures

Community Benefits Programs

Expenditures	Amount
Direct Expenses	\$27,832,064
Associated Expenses	0
Determination of Need Expenditures	\$132,452
Employee Volunteerism	0
Other Leveraged Resources	\$5,548,689

Net Charity Care

Expenditures	Amount
HSN Assessment	\$7,676,618


HSN Denied Claims	\$619,345
Free/Discount Care	\$1,813,901
Total Net Charity Care	\$10,109,864

Corporate Sponsorships	\$64,175
Total Expenditures	\$43,687,244
Total Revenue for 2010	\$1,016,702,633

Total Patient Care-related expenses for 2010 \$858,361,978

Approved Program Budget for 2011 Not Specified

(*Excluding expenditures that cannot be projected at the time of the report.)

Comments:  Children's Community Benefits expenditures are projected to be similar to FY 10.

Optional Information

Community Service Programs

Expenditures	Amount
Direct Expenses	Not Specified
Associated Expenses	Not Specified
Determination of Need Expenditures	Not Specified
Employee Volunteerism	Not Specified
Other Leveraged Resources	Not Specified
Total Community Service Programs	Not Specified

Full-Text PDF Report: Not Specified

Original Full-Text Report: Not Specified

Bad Debt: \$22,052,873 Certified

IRS 990: Not Specified

Current Status: Published

Data as of: 10/12/2011 10:05:50 AM