

Example of a Planned Primary Care Practice Workflow For Patients with Flu like Illnesses

- A. Patients presenting to clinic arrive to check-in. Those with flu-like symptoms are directed by a sign on the door of the clinic to sit (insert location here) and have a parent or guardian check them in at the front desk. Surgical masks will be available (where).
- B. ASR's ask all patients if they have flu-like symptoms so that those who did not see the sign can be directed to the appropriate waiting area.
- C. Symptomatic patients and family members are given a surgical mask to wear and are instructed to clean hands with Purell.
- D. CA's take patients in the waiting area into the exam room as soon as possible.
- E. The door to the exam room will remain closed and will have a Droplet Precautions sign. Healthcare providers will wear a surgical mask at all times in the exam room.
- F. Vital sign assessment and POCT occurs in the exam room.
- G. The RN/NP/MD seeing patients with flu-like symptoms for the day comes to the exam room. Dedicated stethoscopes should be used if feasible, and disinfected after each use.
- H. All treatments (nebulizers, vaccinations) are provided in the exam room.
- I. After the clinic visit ends, patients (wearing a surgical mask) leave the clinic. (Insert the specific workflow for leaving your clinic here) .
- J. Commonly touched exam room surfaces (exam table, chair, otoscope handles) are wiped with routine hospital disinfectant by CA's before the room is used again.