

How to Download and Add MyChildren's to your Mobile Device



To access the MyChildren's Patient Portal on a mobile device users will need to download the MyChart app from the Apple App Store or Google Play Store. Follow the below steps to download and add Boston Children's to your mobile device.

1. Download the MyChart app

- **iPhone:** In the App Store, search for MyChart, then select **Get** or the download icon.
- **Android:** In the Google Play Store, search for MyChart, and select **Install**.

2. Open MyChart app

- After downloading the app, open the MyChart app from you mobile device.

3. Agree to the terms

- Select the boxes on the screen to agree to the **Privacy Policy** and **End User License**.

4. Tap Search for an Organization

- Located at the bottom of your mobile device.

5. Search for Boston Children's

- Select Boston Children's and then tap **Add select organizations** to add it to MyChart.

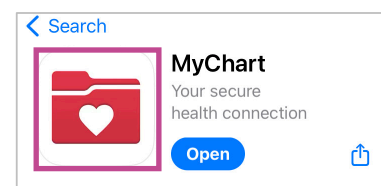
6. Sign up or log in to MyChildren's

- **Log in** - enter your username and password then tap **Log in**.
- **Sign up** - tap **Sign up** and then enter the needed information.

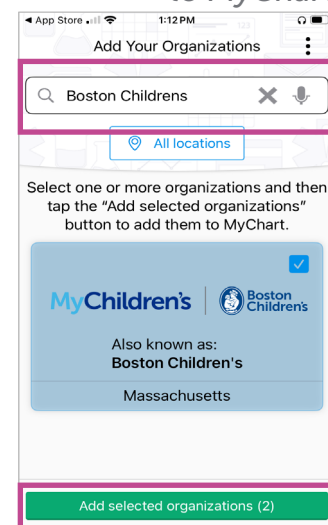
Already have the MyChart app?

- Open your **MyChart app** on your mobile device.
- Select **Edit Organizations** in the right hand corner.
- Tap **+Add another organization** on the bottom of the screen.
- Search **Boston Children's Hospital**.
- Select **Boston Children's** and select **Add selected organizations**.
- Sign up or log in to MyChildren's.

Download and open MyChart app



Add Boston Children's to MyChart



Questions? Contact the Digital Health Support Team at 617-919-4396. Available Monday to Friday from 7 a.m. to 7 p.m. and Saturday from 8 a.m. to 4 p.m.

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